

Oracle Configurator Health Check

Ensure Optimum Configurator Performance with Keste's Service Offering

CONFIGURATOR HEALTH CHECK BENEFITS

- Reduce order errors
- Shorten sales cycle times
- Accelerate release-to-production cycle
- Speed up time-to-market
- Operate around the globe
- Support multiple sales channels
- Allow non-linear, interactive "what if" scenario analysis
- Multiple UI support

Increase the Value of Oracle Configurator

Oracle Configurator is a powerful tool—one that provides power and flexibility to your product configuration and CPQ solutions. Properly utilized, it can help reduce errors, improve customer satisfaction, and shorten go-to-market times compared to your competition.

Keste, an Oracle Platinum Partner, has extensive experience with Oracle Configurator and CPQ solutions. This proficiency has led to numerous success stories in the high tech, telecom and industrial manufacturing industries. Our customers have increased sales and enhanced ROI by accelerating time to market and decreasing the time and energy associated with complex ordering. Let us help you meet your business goals and increase the value of your existing investment in Oracle Configurator.



Overview of Configurator Health Check

Our Oracle EBS and Configurator experts will thoroughly assess your Configurator implementation and identify key areas for improvement. Steps we take will include:

1. **Validation of the Configurator/Configure-to-Cash roadmap** to better align with your current business and operating environments, all while taking into account your changing business needs, industry and technology trends (ex: cloud-based services)
2. **Assessment of Configurator model design issues and maintenance processes:**
 - a. Make recommendations to shorten new product introduction (NPI) cycles
 - b. Address issues with the maintenance of option /item / date effectivity
 - c. Assist with adoption of new pricing and efficiently incorporate pricing changes
 - d. Make changes to manufacturing bills and routings
 - e. Identify and tweak performance intensive Configurator rules
 - f. Fine tune Configurator extensions
3. **Identification of performance improvement opportunities** within the Configurator:
 - a. Configurator launch times in Oracle Quoting and Oracle Order Management (OOM), as well as the (UI) Push Button and "then between" functionality
 - b. Click-to-click response times within option selection
 - c. Time needed to copy and save a configuration
 - d. Batch-mode processing time of Configurator
 - e. Memory mapping analysis for models and infrastructure recommendations
4. **Evaluation of all issues regarding Configurator usability and the identification of all opportunities to improve the user experience.**
5. **Review of integrations with related enterprise applications**, including Oracle Order Management, Sales Contracts, TeleSales, Quoting, iStore, Install Base, Advanced Pricing, Bills of Materials as well as custom and legacy applications.

Keste is an award-winning Oracle software solutions and development company that develops solutions to help companies automate and optimize complex business processes. A Platinum-level member of Oracle Partner Network, Keste also delivers cloud platforms and cloud integration services, providing efficient solutions that create business value for our customers.

Upon completion of the Configurator HealthCheck, Keste will provide a full analysis report as well as recommendations for enhancements or changes. Contact us today to learn more.